

Housing Maintenance

Contact details for repairs and maintenance in Arklow Municipal District Local Authority houses.

Routine repairs can be requested during normal hours to the Arklow Municipal District office. Before contacting the Arklow Municipal District office, tenants should consult the Tenants Handbook to determine the repairs that they are responsible for themselves.

Arklow Municipal District Office Opening Hours

Monday to Friday 9.00 am – 5.00pm.

Phone: 0402-42700

Email: Arklowmd@wicklowcoco.ie

Out of Hours Emergency Housing Repairs

Housing Emergencies: (01) 291 0911

The telephone number can be used by council tenants (residing in a Wicklow County Council-owned house) in the event of an urgent housing repair issue in relation to:

- Gas installation in the house (gas boilers etc)
- Oil installation (oil boilers)
- General plumbing (burst water pipes, burst water storage tanks etc)
- Electrical systems (eg major electrical fault)

Calls will be answered by a call centre. This number will only be in operation outside normal office opening hours (including the Christmas and New Year period)

Routine repairs

Routine repairs should be reported during normal hours to the Housing Section or Arklow Municipal District Office.

Tenants should consult their Tenants Handbook first as the normal rules around Tenant Responsible repairs still apply. Some examples of the types of repairs for which the tenant is responsible include:

- Internal repairs to doors, kitchen units, wall and floor tiles, wooden floors and skirting boards.
- External and internal locks and handles on windows and doors.
- Repair and maintenance of exterior fence, boundary wall, gates and sheds.
- Cleaning of gully traps and clearing of blocked house drains.
- Replacement or repair of toilet seat and handles.
- Chimney sweeping.

A full list of exactly what the tenant is responsible for is available in the Wicklow County Council Tenants Handbook.